

Introducing Our Services



- 1. Pre-Production Services:** Our Project Managers and Design Consultants can help you get your cast stone products quickly and efficiently, while saving you money.

Most buyers lose significant time and money on their construction project by not capitalizing on our in-house design capabilities and assets. Our professional design consultants are experts in developing design options that enhance designs, reduce cost and increase speed of delivery. After the completion of a thorough analysis of customer plans, our consultants schedule a meeting to present our suggested design options along with a comprehensive line item bid. It provides customers with the information they need to choose the designs that meet customer project requirements. You will be assigned one highly experienced, expertly trained, project manager, who is your representative, and who is responsible for providing expert service from the reception of your plans, to the delivery of your stone to your job site and beyond.



- 2. Production Services:** Full-time drafters and artists help create beautifully crafted cast stone to your specifications. If you're ordering one of our previously constructed cast stone units, we can find the mold you need in one of our 4 enormous mold shops.

Our drafting department is often in direct communication with the architects, builder, or buyer, to ensure proper design of given stones. Our drafters can add design assemblies, installation drawings, and other valuable documentation that makes our cast stone products much easier to install. We have professional artists and sculptors that can create ornamental designs to customize your cast stone. Our expert draftsmen and exacting drawing standards allow for us to meet your specifications so that you get exactly the stone you envisioned.

Don't let those other cast stone companies tell you "It can't be done" or stone doesn't work that way. Ask us, we have the experts on cast stone working for us, and for you. If those other cast stone companies have turned your dreams, ideas, and designs down, count on our craftsmen to make them a reality. Our in-house capability is astounding. In Fact, we've built our reputation on custom stone and complex designs. We will deliver to you a one-of-a-kind quality product.



3. Post-Production Services: Our shipping crews are the best at getting you your cast stone products safely, quickly and efficiently. Pallets are packed to strict guidelines and each includes a list of every stone product on that pallet, including individual barcodes.

With each shipment of products, you will receive a detailed package of information to help you determine what you're receiving. This package will usually include packing slips per pallet, a complete bill of lading, our shop ticket describing what was produced, and specific installation documentation. We start with tried and true techniques of stacking we have designed from many years of experience. When the stone is palletized, the stone has already been protected with 3/4 " sheets of foam in between each stone to cushion stress points. Each pallet is stacked in a manner to ensure weight balance, and support normal impacts, through shipping transit. Layers of stretch wrap are applied until the stone is not visible, then rolls of hay are placed on the corners and stress points before the pallet is sent to the scanning station. We coordinate with the trucking companies to deliver your cast stone on time and in perfect condition.

After delivery we are always available for any questions or other issues you may have. We will stand behind our products. Call us with any problems. If there is any damage during shipping call us right away. We will produce remade stone and send it to you with al possible speed. Until the stone is completely installed, and you are satisfied with the product, the job is not considered complete.